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## FX Consent Order PMO

## OVERVIEW



### CHALLENGE

A Tier 1 Bank was operating under a consent order for market abuse. The bank lacked in-house expertise and bandwidth to run a PMO function for the Consent Order program.



### SOLUTION

A Treliant team was engaged to implement project and program management governance for the Consent Order program. The team ensured that all regulatory and internal audit project governance requirements and standards were met and maintained throughout the program.



### APPROACH

The team facilitated workshops with business users and managed stakeholder engagement, including internal audit, updates to regulators, and steering committee/board-level reporting. Treliant staff were responsible for a wide range of activities, including enterprise-wide PMO, program mobilization, planning, milestone tracking, workstream coordination, budget and resource management, and definition of program metrics (including performance dashboards).

Our team defined and created all governance documentation to the client's corporate standards including charters, project plans, RAG reporting, RAID log, a Corrective Action Plan (CAP) tracker, and the change request process.

## RESULTS

- ✓ Successfully managed a program of 550 people across 15 workstreams and implemented the appropriate project and program management governance under the Consent Order.
- ✓ Provided a fully-managed program that met all regulatory and internal audit project governance requirements and standards.
- ✓ Offered cost savings relative to a traditional "Big Four" firm, with no drop in quality

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