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# Fraud Alerting and Transaction Monitoring Staff Augmentation

## OVERVIEW



### CHALLENGE

A large regional bank requested additional staff augmentation services related to Transaction Monitoring and Fraud Alerting functions due to post-merger alert increases.



### SOLUTION

Treliant provided a team of 10 analysts and 2 team leaders to support expected Customer Due Diligence alert processing, 7 analysts and 1 team leader for Transaction Monitoring alert review and 1 analyst for fraud alert review.



### APPROACH

Treliant's augmented team of qualified and experienced investigators conducted the CDD, Transaction Monitoring and Fraud alert reviews using the bank's current policies, procedures and processes.

## RESULTS

- ✓ As a result of Treliant's augmented staff, the bank was able to clear the increased backlog that was a result of an acquisition.
- ✓ The bank was able to efficiently and effectively disposition potential suspicious activity and file appropriate Currency Transaction and Suspicious Activity Reports with the U.S. Department of the Treasury.